



August 30, 2022

Dear Patients

We are posting this notification as part of Allergy Asthma Clinic's (AAC) commitment to patient privacy. We take patient privacy very seriously and it is important to us that you are made fully aware of a potential privacy issue. We have learned that some personal information of our patients, which could include a name, address, date of birth, social security number and diagnoses may have been compromised. The breach involves a limited amount of AAC patients whose last visit took place in 2017.

On Thursday August 25th we received notice that a small number of medical charts belonging to Allergy Asthma Clinic were recovered at a non-practice location. All the medical charts were retrieved by our practice representative, and we are currently investigating how they ever left our premises.

Allergy Asthma Clinic introduced an Electronic Medical Records system in 2020 and since that time no new paper charts have been created. The charts in question were generated in 2017. All our paper medical records are stored at a secured local storage. We reported the incident to the police because of our concern for our patient's privacy and theft may have been involved. So far, we have not received any indication that the information has been used by an unauthorized individual.

We are very aware of how important your personal information is to you and to help ensure that it is protected, Allergy Asthma Clinic will cover the cost of one year of credit monitoring. To take advantage of this offer, please contact one of our managers at (602) 277-3337.

We also recommend that you immediately take the following steps:

- Call one of the three major credit bureaus listed below to place a "Fraud Alert" on your credit report. This can help prevent anyone from opening additional accounts in your name. Once the credit bureau confirms your Fraud Alert, the other two credit bureaus will automatically place alerts on your credit reports.
 - Equifax: 1-800-525-6285; www.equifax.com
 - Experian: 1-888-EXPERIAN (397-3742); www.experian.com
 - TransUnion: 1-800-680-7289; www.transunion.com

- Order your credit reports from all three bureaus. When you set up a Fraud Alert, you can also receive a free copy of your credit report.
- Monitor your credit report carefully.

Protecting your personal health information and using it appropriately is a very high priority for us. Allergy Asthma Clinic sincerely apologizes and regrets that this situation has occurred. We are committed to providing quality care, including protecting your personal information and we want to assure you that we have policies and procedures in place to protect your privacy.

If you have any questions or concerns about this data breach or the loss of your personal information, please contact us at (602) 277-3337 during our normal business hours and we will be pleased to assist you.

Sincerely,

Allergy Asthma Clinic, Ltd